procall

Setting up the Acrobits Groundwire app

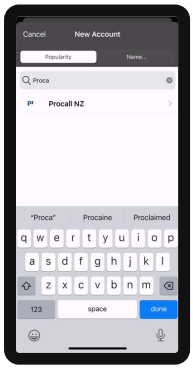
Make and take your Procall business calls on your mobile. Follow the steps for your phone below.

Before you start: have the **username and password** Procall supplied for your line. When the app asks for permissions, **allow them all**, because it needs them to make and receive calls.

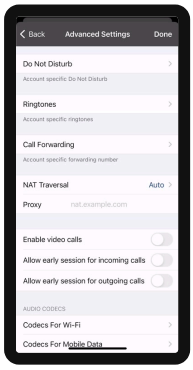
iPhone

Download from the App Store

1. Install **Acrobits Groundwire** from the **App Store**.
2. Open Groundwire, tap the **gear icon** (top right), then **Accounts**.
3. Tap **+** (top right) to add an account.
4. Tap the search box and type **procall**.
5. Tap **Procall NZ**.
6. Enter your **username**.
7. Enter your **password**, then tap **Save**. If asked to save the password, tap **Not Now**.
8. Tap **Procall NZ** › **Advanced Settings**, switch off **Enable video calls**, then go back and tap **Save**.
9. Tap **Done**. On the keypad, **Procall NZ** turns **green** when you're connected.



Search: Procall NZ



Video calls off



Green = connected

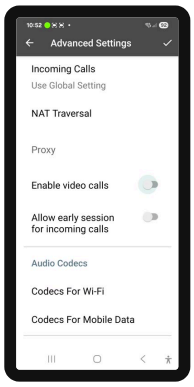
Android

Download from Google Play

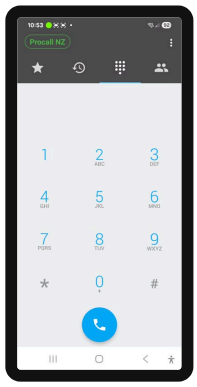
1. Install **Acrobits Groundwire** from **Google Play**.
2. Open Groundwire, tap **no account** (top left), then **Manage Accounts**.
3. Tap the green **+** button (bottom right).
4. Tap the search icon and type **procall**.
5. Tap **Procall NZ**.
6. Enter your **username**.
7. Enter your **password**, then tap ✓ (top right) to save.
8. Tap **Procall NZ** › **Advanced Settings**, switch off **Enable video calls**, then tap ✓.
9. Go back to the keypad. **Procall NZ** turns **green** when you're connected.



Search: Procall NZ



Video calls off



Green = connected

Prefer to watch? Video guides for both phones

Scan the code or visit **procall.co.nz/voip-phone-app** for step-by-step setup videos for iPhone and Android.